

**As we find ourselves in the middle of a public health crisis, we have made some essential changes to our operations in an attempt to help reduce the spread of the COVID-19 Virus and plan a safe environment for our employees and customers today and in the future.**

- **Our offices and our retail location at 215 Cap Ct, Ste. A. is closed to visitors without an appointment until further notice.**
- **All local customers please call in your order and include a pickup time so that we may have your order ready to pick up upon your arrival. For local pickup orders placed, we will typically have, in-stock products, waiting for you within an hour. As usual you will receive a phone call from a sales consultant to update you on the status of your will call order.**
- **Our business hours remain unchanged. Monday to Friday, 6:00am -2:30pm PST.**
- **We continue to accept and ship orders. For in-stock items, most orders will ship that same day or the following day. We will continue to fill your orders for as long as we are able to ship them.**
- **Our Sales Consultants and Customer Service are still fielding phone calls and emails, please ring during our normal business hours.**
- **Please be mindful of the Ship-to location and the availability of delivery to that location in the coming weeks when you are placing your orders online. We are beginning to recommend that Customers have their orders shipped directly to their residence, in case of a Stay-at-Home ruling.**
- **We will continue to monitor the situation and post any changes to our operations here.**